

Healthwatch Committee meeting
10 April 2019
Project updates - paper 1
Presented by: Steph Edusei

Members of the Committee are asked to:

- Note the contents of the report

Quality statement: 1, 6, 7, 12, 13, 14, 15, 22

Project Managers are currently working on two projects:

- Mental health
- Lack of funding for social care

The highlight reports below give an update on progress on these projects. The key points to notes are:

Mental health





- The draft report is now written
- It has been shared with Gateshead and Newcastle Committee members, thank you to the eight people who responded
- It is currently with stakeholders for comments by 2 April
- All six mini reports are also complete

1. Project highlight report






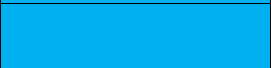

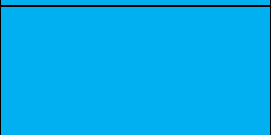


Project Board: Healthwatch

Project name:	Mental health	Reporting period:	Apr 2019
Project sponsor:	Alisdair Cameron	Project Manager	Lyndsay Yarde
Author:	Lyndsay Yarde	Date report approved:	
Project overview	<p>Healthwatch Newcastle and Healthwatch Gateshead chose mental health as one of our priority areas for 2018–19 for the following reasons:</p> <ol style="list-style-type: none">1. When we are consulting on our priorities for the coming year, mental health always scores very highly.2. We believe our research in this area will complement and add to information already gathered by the ongoing review of mental health services.3. It will provide an opportunity for Healthwatch to contribute further to the current review of mental health services.4. Our key remit is to ensure that all service users and the public are involved in the ongoing development of health and care services, especially those who may struggle to have a voice or to get involved. <p>Following consultation with partner organisations we have decided to concentrate on gathering the views and experiences of groups or communities who have not been involved or have had only limited involvement in the DT/DT or EMIL work. The groups we intend to focus on are:</p> <ul style="list-style-type: none">• LGBT community• Veterans• African/Caribbean community• Students in higher education• People who are homeless/living in insecure accommodation• People in receipt of Universal Credit <p>We plan to ask all participants in the research a series of short questions. We will gather answers to these questions through a combination of focus groups, structured one to one interviews and surveys. We will undertake most of the research ourselves but will also offer local organisations or community groups the opportunity to carry out work on our behalf. We will offer three small grants of up to £1,000 to enable specialist organisations to gather the views of those groups Healthwatch would struggle to engage with effectively within a limited time scale.</p>		

RAG ratings

	Project actions on track
	Project actions slippage - monitor situation
	Project actions slippage - action required
	Project actions complete

1. Progress against key project milestones

Milestone	Planned completion date	Progress or slippage	Variance	Explanation
Project plan complete	Jul 18	Complete		
Complete research grant documentation	Jul18	Complete		
Design survey	Jul 18	Complete		
Advertise research grants	Aug 18	Complete		
Recruit partner organisation	Sept 18	Complete		
Recruit volunteers	Sept 18	Complete		
Organise consultations	Sept & Oct 18	Complete		
Carry out focus groups, visits, phone calls and circulate surveys	Oct & Nov 18	Complete		
Support partner organisations	Oct - Dec 18	Complete		Have met with all external organisations twice. Organisations. Consultations have now finished and the reports have been written and submitted to Healthwatch.
Analyse results	Dec - Jan 18	Complete		

Write report	Jan - Feb 18	95% complete		At time of writing, the draft report is complete, has been circulated to both Newcastle and Gateshead committee members and amended accordingly. It is currently with stakeholders for comments by 2 April.
Report publicity and dissemination	March 18		One month	Publicity and dissemination will take place during April.

2. Key expectations in next reporting period

- Report to be finalised, proof read and published prior to the conference on 24 April
- Mini reports to be proof read and published
- Report publicity and dissemination

3. Risk report

Risk rating

Stakeholders reading the draft reports don't respond within the timescales given

Amber

Final proof reading takes longer than the timescales allow

Amber

4. Changes in reporting period

(A change request pro-forma should be attached as an appendix for all changes)

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Project highlight report

Healthwatch Gateshead

Project name	Lack of funding for social care	Reporting period	March 19
Project sponsor	Michael Brown	Project Manager	Kim Newton
Author	Kim Newton	Date report approved	
Project overview	<p>Lack of funding for social care was chosen by Healthwatch Gateshead as a priority for 2018-19.</p> <p>There were proposed cuts to social care identified in 2016-18 but equality impact assessments had not taken place prior to the proposals so it was decided by Gateshead Council that individuals and their carers would need to be assessed individually before taking the proposals further</p> <p>The proposed budget cuts on social care are due to go to cabinet on Friday 23 November and the consultation is likely to last around 6-8 weeks. This is the opportunity for service users and carers to have their say, however, the consultation will run through the Christmas period which will limit the time for actual consultation.</p> <p>HWG could give people the opportunity to have their say on future cuts around the proposed cuts and feedback any impact the previous cuts have had on service users, carers and their families. This will form part of the consultation.</p> <p>We also gave people the opportunity to have their say on the LGA green paper which was submitted via the Health and Wellbeing Board.</p> <p>Update</p> <p>The final report is now complete, and a communication plan has been developed to ensure the report and its findings are communicated at all levels.</p>		

4. Progress against key project milestones

Milestone	Planned completion date	Progress or slippage	Variance	Explanation
Project plan complete	Jul 18			
Research complete	Sept 18			
Developed consultation for LGA green paper	Sept 18			
Submitted response to Health and Wellbeing Board	Sept 18			
Developed consultation for budget proposals	Nov 18			
Event for budget proposals	Dec 18			

Survey previous service users effected by last budget changes	Nov 18			
Analyse results	Jan 19			
Write report	Jan - Feb 19			
Develop Communication Plan	March 2019			
Report publicity dissemination	March 2019			

5. Key expectations in next reporting period

Describe against plan the high level milestones to be completed next month

6. Risk report

Risk rating

An update of the risk register and their current status

4. Changes in reporting period

(A change request pro-forma should be attached as an appendix for all changes)

See change request template

RAG ratings

	Project actions on track
	Project actions slippage - monitor situation
	Project actions slippage - action required
	Project actions complete